PropertyOS

Every estate, plot, sale and payment. One system.

PropertyOS runs a real estate company from first enquiry to final allocation letter: inventory, sales, payments, receipts, commissions and a portal for your customers.

Built for land and housing sales

Estates, plot sizes, payment plans, levies and allocation letters, the way Nigerian estates work.

Your company's own system

Your name, logo and letters, on your own server, with your data kept apart from everyone else's.

Customers see their progress

A portal where buyers check balances, send receipts, get letters and follow the work on site.

Every naira accounted for

Payments confirmed by Accounts, official receipts, and a record of every change.

A product of Haverut Limited, Abuja

haverut.com

Everything in one place

Staff work in one system from any computer or phone. Each person sees only what their role and department need.

Most features come in every package. Marked ones: BUSINESS in Business and Premium | PREMIUM in Premium only

1 Estates and plots

Your whole inventory, always up to date.

- Estates with their plot sizes, prices and house types
- Corner-piece prices for each estate and plot size
- Every plot's status in colour: available, offered, paid, allocated
- The estate layout map, showing where every plot is
- Add plots in bulk, or bring them in from your old plot lists
- Estate documents and layout plans, with every version kept
- Site update photos, dated, for customers to follow the work
- Flyers and brochures your customers can download
- Each estate's money at a glance: sold, collected, owed PREMIUM

2 Sales and customers

From first enquiry to signed offer.

- Leads, followed stage by stage until they buy
- Customer records for people and companies
- Joint owners, such as couples: every name on every letter, each with their own portal
- ID documents (front and back) kept safely on file
- A warning when a new customer looks like an existing one
- Offer letters, including one letter for several plots
- Discounts above a rep's limit go to Management to approve
- A once-only application form fee with a customer's first offer
- Daily staff reports, reviewed by their heads
- Find customers by when they joined, what they own and its value

3 Payments and receipts

The system never touches money: it keeps the record straight.

- Outright payment or instalment plans, with reminders before each due date
- Customers pay at their bank and send the receipt; Accounts confirms it
- Official receipts issued automatically once a payment is confirmed
- One payment shared between several plots
- Levies and fees billed separately from the plot price
- Transfer a plot to a new owner, even part-paid: approved by the MD, every payment kept
- Terminations and refunds, following your company's terms
- Sold plots from the old system brought in from Excel and confirmed
- Accounts report and Excel downloads PREMIUM

4 Allocations and title

The right letter at the right time, signed and stamped.

- Offer letter, then a provisional allocation letter once a set share is paid
- Final allocation letter when the plot is fully paid
- Letters carry your printed signature and company stamp
- Senior managers sign and approve letters before they go out
- Title documents shared with the customer in their portal
- Construction progress and property valuations PREMIUM

5 Customer portal

Fewer calls to the office: customers help themselves.

- Their properties, balances and full payment history, for every joint owner too
- Send a payment receipt straight from their phone
- Offer and allocation letters, receipts and documents to download
- Site photos and brochures for the estates they're in
- Messages from your company in one place
- Works like an app: add it to the phone's home screen
- Browse estates on a plot map and pick plots to buy BUSINESS
- Waiting lists and hot deals BUSINESS
- Make a complaint and follow it to the end BUSINESS
- Refer a friend and earn a reward PREMIUM

6 Client relations BUSINESS

Stay in touch with every customer, the right way.

- Campaigns by email, SMS and WhatsApp, approved by Management first
- Customer groups that update themselves, e.g. "behind on payments"
- Message an estate's customers straight from the estate page
- Templates that fill in each customer's name and their rep
- Announcements shown in the customer portal
- Birthday and holiday greetings sent automatically
- A welcome email to every new customer
- A "stop these messages" link on every promotion
- A log of every message sent

7 Commissions and growth

Reward your sales team fairly and see what works.

- Commission rules and shares for each sale BUSINESS
- Reps ask to withdraw once the customer has paid half; Management approves and Accounts pays BUSINESS
- Sales targets and staff performance PREMIUM
- Business reports: month by month, overdue by how late, money coming in PREMIUM
- Marketing results: where buyers come from, and each campaign's cost per sale PREMIUM
- An affiliate sales team outside your staff PREMIUM
- Customer referrals with reward wallets PREMIUM

8 Team and control

The right access for each person, and a record of everything.

- Staff accounts, departments, and roles you can adjust
- Hide whole menus from a department with a few ticks
- Upload your staff list from Excel
- Two-step sign-in for anyone handling money or personal data
- An audit log of every change: who, what and when
- Personal data handled with the Nigeria Data Protection Act in mind

9 Your company, your system

PropertyOS looks and feels like your company's own software.

- Your company name, logo and colours throughout
- Your own reference numbers on plots, customers and receipts
- Letters and receipts in your company's design
- Emails sent from your own web address
- Your own server and database: your data is never mixed with another company's
- Works on computers, tablets and phones, in light or dark mode
- Your existing customers and sold plots brought in from Excel
- Step-by-step guides for each role, and help going live

Choose your package

Start with what you need and move up at any time. Moving up switches features on straight away; nothing you've entered is ever lost.

What's included	Starter	Business	Premium
THE CORE OF THE BUSINESS			
Estates, plots, layout maps, site photos and brochures	✓	✓	✓
Leads, customers, offers and discount approvals	✓	✓	✓
Payment plans, reminders, payments and official receipts	✓	✓	✓
Allocation letters and title documents	✓	✓	✓
Staff reports, roles, departments and the audit log	✓	✓	✓
Customer portal Properties, payments, receipts, letters and documents	✓	✓	✓
SELLING MORE, SERVING BETTER			
Full portal Browse estates and plots, waiting lists	–	✓	✓
Customer complaints	–	✓	✓
Campaigns, greetings and announcements Email, SMS and WhatsApp	–	✓	✓
Hot deals	–	✓	✓
Commissions, withdrawals and payouts	–	✓	✓
GROWTH AND INSIGHT			
Sales targets and staff performance	–	–	✓
Accounts report, business reports, marketing results, Excel downloads	–	–	✓
Affiliate sales team	–	–	✓
Customer referrals and reward wallets	–	–	✓
Construction progress and property valuations	–	–	✓
SIZE			
Staff accounts	10	25	No limit
Active estates	5	15	No limit

Need one more feature?
Add a single feature from a higher package without moving up.

Growing team?
Extra staff accounts can be added to any package.

Large group?
Enterprise: Premium, sized and priced for your group.

See it working on a live demo

We'll walk you through PropertyOS with a sample company, then send our price sheet for the package that fits.

Haverut Limited, Abuja
0913 341 7289
info@haverut.com
haverut.com